

Attachment # 2

Summary Log for June 1, 2001 – May 31, 2002 North Dakota Relay

For the period of June 1, 2001 through May 31, 2002, Sprint processed more than 109,146 outbound calls on behalf of North Dakota Relay, receiving a total of fourteen (0.013%) customer complaints. All fourteen complaints were filed with supervisors at one of the eleven Sprint TRS centers. All of these complaints were resolved in a timely fashion. None of these fourteen complaints were escalated for action to the State of North Dakota or to the Federal Communications Commission.